

Healthx Product - Provider Search

Connect Your Members With the Information They Need

Keep your members coming back by providing a more useful, transparent consumer experience that goes beyond simple provider search. With Healthx Provider Search, you enable consumers to research, gather, and compare the most current provider and hospital information.

The Healthx Provider Search can help your members make better decisions by arming them with deeper content, broader versatility, and better value. Your member portal becomes your members' predominant information source, rather than your call center.

Reduce Call Center Costs

Research shows that health plans can reduce call center volume by 25 to 50 percent by strengthening their member portals to provide the answers and information members seek. The Healthx Provider Search, when integrated with your member portal, helps reduce costs while increasing member engagement.

Empower Members

Healthx Provider Search matches members to providers and delivers relevant, personalized, actionable information to consumers. There is also a mapping feature to save members time, gas, and hassle by providing mass transit routes to provider offices. By delivering relevant, actionable information, consumers can make informed decisions that can lead to better outcomes,



Looking for that perfect portal experience to drive engagement? The Healthx Provider Search is a step in the right direction. Find out more at www.healthx.com.

Features of the Healthx Provider Search

- Branding and Configuration
- NCQA Compliant
- Language Options
- Omits duplications in search results
- Administrative Access for reporting and edits
- Google Maps

The Healthx Provider Search allows you to provide quality services to your members that enable them to make better decisions. The service helps to strengthen relationships between you and your members while minimizing your administrative costs and maximizing the services you deliver.

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Healthx develops and manages the most widely adopted online portals and applications for the healthcare market.

9339 Priority Way West Drive
Suite 150
Indianapolis, IN 46240
Toll Free: 1 (877) 492-3633
Email: info@healthx.com